



## **Abstracts, Incorporated Employee Spotlight!**

### **Emily Massa**

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We are thrilled to continue our "Employee Spotlight" series, where we shine a light on the incredible individuals who drive our success. At Abstracts, Incorporated, we believe that our greatest asset is our people. We want to take this opportunity to showcase the unique talents, dedication, and passion of our team members who make a significant impact on our business and the community.

This month, we are featuring Emily Massa, a dedicated, multitasking employee! Emily's journey with us is a testament to her versatility and commitment to our company's success.

### **Striving for the Best**

We are excited to share a remarkable member of our team, Emily Massa. Since joining Abstracts, Incorporated in 2011, Emily has consistently demonstrated dedication, leadership, and excellence across multiple roles.

Emily has grown from the Typing Department to current roles such as Customer Service Supervisor, Survey Department Manager, and Sales Executive. Over the years, she has developed a deep passion for delivering exceptional customer service and fostering strong, meaningful relationships with the company's clients.



Emily is dedicated to ensuring that every interaction reflects the company's commitment to excellence and that the team operates with efficiency and care. At the heart of her work is a genuine desire to help others—whether it's supporting her colleagues or going the extra mile for clients.

Outside of work, Emily is a proud mom to an incredible 18-year-old son who keeps life exciting and fulfilling. In her free time, she enjoys staying active through

sports and the gym, unwinding with movies and music, and cherishing moments with family and friends. Emily believes that life is all about balance, and she strives to bring that same energy and positivity to both her professional and personal endeavors.

[Connect with Emily on LinkedIn](#)



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